

Welcome

We are happy that you chose us to be your dental health provider. This brochure answers the most frequently asked questions. If you have additional questions, please feel free to ask any member of our staff.

Our mission is to treat each child and parent with respect, patience and the highest standard of care.

We promise to share our knowledge and enthusiasm with each child so they may appreciate the importance of preventative care.

The First Visit

Our goal is to develop a trusting and healthy relationship with your child. This is accomplished by involving them in the appointment.

We keep the first visit short and simple. This typically includes the evaluation and recording of the child's dental and medical history, recording of any cavities, missing or unerupted teeth, existing restorations, and other applicable dental conditions along with an oral cancer screening. Any necessary x-rays will be taken. We will discuss any concerns you may have at this time. The child's cleaning will occur at their second visit.

Preparing For The Appointment

Let your child know that routine dental visits are going to be a normal part of growing up, and that you also visit the dentist.

Do not make a big deal out of the appointment. Do explain that we will look at their teeth to make sure they are healthy and count how many they have.

Please do not use a visit to the dentist as punishment for anything, including misbehavior, not brushing or flossing, eating the wrong foods, etc.

We recommend that children be seen for preventative care every six months, just like adults. By developing a positive relationship with your child early in life, we can help prevent decay and dental disease. We are committed to prevention and your child's total health.

Enclosed are a patient registration form and medical history form. We ask that you fill these forms out completely and bring them with you to the initial appointment. This information is pertinent to your child's care and treatment.

Appointments

Since our younger patients tend to be at their best earlier in the day, we prefer to see all children under the age of four in the morning hours. We will do our best to accommodate treatment requiring a shorter appointment in the after-school hours. It may be necessary to schedule your child's appointments early in the morning or midday to keep treatment on a timely basis.

As we are a pediatric specialty office, the after school hour appointments are the first to be selected. Please keep in mind that we cannot accommodate all of our patients in this specific time frame.

We acknowledge your busy schedule and pride ourselves on seeing our patients on time. Please respect our schedule and plan to arrive early for your child's appointment. Our appointments are short in duration (20 to 40 minutes) and arriving even a few minutes late can greatly affect our schedule. In the event it becomes necessary to reschedule the time we have reserved for your child, we appreciate at least a 24 hour notification.

We recognize that emergency situations do arise during non-office hours. In the event of an emergency after our scheduled hours, please call the office at (920)336-4002 for Dr. Miller's emergency contact number.